

Rajiv Gandhi University of Health Sciences, Karnataka
II Semester Bachelors in Hospital Administration Degree Examination - 05-
May-2026

Time: Three Hours

Max. Marks: 80 Marks

ORGANIZATIONAL BEHAVIOR (RS)

Q.P. CODE: 3233

Your answers should be specific to the questions asked
Draw neat, labeled diagrams wherever necessary

LONG ESSAYS (Answer any Two)

2 x 10 = 20 Marks

1. Explain any one of the theories of leadership with an example
2. Illustrate Herzberg's two factor theory of motivation
3. Elucidate the process of change and reasons for resistance to change

SHORT ESSAYS (Answer any Eight)

8 x 5 = 40 Marks

4. Illustrate the different types of groups in organizations
5. Explain delegation and the requirements for successful delegation
6. Explain some of the emerging organization structures
7. What is perception? Explain the perceptual process
8. Explain factors influencing personality
9. Explain job enrichment and job enlargement
10. Differentiate positive and negative reinforcement
11. How are decision making skills important for administrators?
12. Is leadership same as motivation? Explain
13. How can we measure attitude?

SHORT ANSWERS (Answer any ten)

10 x 2 = 20 Marks

14. Explain organization structure
15. Reinforcement
16. What is financial incentives?
17. Conditional learning
18. Theory X and theory Y
19. Styles of leadership
20. Write a note on nature of conflict
21. Group norms
22. Interpersonal skills
23. Assertiveness
24. Non-financial incentives
25. Informal leadership
