

Rajiv Gandhi University of Health Sciences, Karnataka

I Semester M.H.A Degree Examination - 22-Nov-2023

[Time: 3 Hours]

[Max. Marks: 100]

HOSPITAL ADMINISTRATION

Fundamentals of Management and Organizational Behaviour

PAPER-I - (RS5)

Q.P. CODE: 8730

Your answers should be specific to the questions asked.

Draw neat, labeled diagrams wherever necessary.

Answer All The Questions

10 X 10 = 100 Marks

1. What are the various skills that a CEO of a hospital should possess?
2. What are the steps in Decision-making? Explain the barriers faced by an Administrator in Decision-making in a Public hospital.
3. Explain the contribution and principles of management proposed by Henry Fayol.
4. Describe the psychoanalytic theory by Sigmund Freud to describe the personality of an individual.
5. Explain in detail on how groups are formed in organisations in different stages and need for working norms.
6. Describe the factors affecting organisation climate and how is it different from organisation culture.
7. Explain the importance of motivation in organization and briefly explain the types of motivation.
8. Explain the need for manpower planning in an organization.
9. What is Project Report? How to develop a Project Report?
10. Describe the process of managerial control and its importance in a hospital.

* * * * *