

Rajiv Gandhi University of Health Sciences, Karnataka

I Semester M.H.A Degree Examination - 20-Nov-2024

[Time: 3 Hours]

[Max. Marks: 100]

HOSPITAL ADMINISTRATION
FUNDAMENTALS OF MANAGEMENT AND ORGANIZATIONAL BEHAVIOUR
PAPER-I - (RS5)
Q.P. CODE: 8730

Your answers should be specific to the questions asked.
Draw neat, labeled diagrams wherever necessary.

Answer All The Questions

10 X 10 = 100 Marks

1. Write a note on 'Operational Management' - A functional unit in an organization.
2. Define Group cohesiveness. As a hospital administrator why, you should understand the importance of Group cohesiveness in an organization?
3. Discuss in brief about Classical and Neo-classical approaches in management.
4. Explain any two theories of motivation.
5. Define management. Discuss in detail the principles of Henry Fayol.
6. Explain the steps in organization with a neat diagram of organization structure for a hospital.
7. Write a note on requirements of an effective control system.
8. Importance and process of decision making in organization.
9. Define communication and explain the process and importance of communication in an Organization.
10. Describe the planning process. Write a note on market survey.

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