Rajiv Gandhi University of Health Sciences, Karnataka

III Semester M.H.A Degree Examination – 27-Oct-2026

Time: Three Hours **Max. Marks: 100 Marks**

HOSPITAL ADMINISTRATION

Human Resource Management & Industrial Relations

PAPER- I - (RS-5)

Q.P. CODE: 8738

Your answers should be specific to the questions asked
Draw neat, labeled diagrams wherever necessary

Answer All The Questions **10 x 10 = 100 Marks**

1. What is human resource management? Explain the multidisciplinary nature of human resource management.

2. What is job evaluation? Which are the methods of job evaluation?

3. Explain the orientation process for the newly recruited nurses in a multispecialty hospital.

4. Which are the different methods of performance appraisal? Explain the future oriented appraisal methods with reference to a hospital.

5. What is recruitment? Which are the different sources of recruitment?

6. Mention few social security laws. Explain the salient features of Maternity Benefit Act 1961 and its amendments thereafter.

7. What is selection? Which are the different types of selection tests?

8. What are the types of industrial disputes? What are the implications of disputes to the organizations?

9. Collective bargaining helps in establishing good industrial relations. How?

10. Cordial relations are very much essential in any organization. Explain the importance of cordial relations in a hospital.

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