

EXCECUTIVE SUMMARY

A Project titled “Study on attitude of employees and its impact on performance at Columbia Asia Hospitals”. Employees play a vital role in the success of an organisation; there performance is where the ability of the organisation to excel lies in. Employee’s attitude towards his job determines if he can perform well or not, motivated employees always perform well, even though there are specific elements that contribute to the success of the employee in performing better, the absolute elements that contribute to employees performance are hard to be identified, this depends on every individuals social, mental, cultural, demographical backgrounds, and also their needs and wants.

A workers attitude towards his job is directly linked with his job satisfaction, but their are no specific elements that contribute to their satisfaction, accept some very basic components like salary, work environment, managers and supervisors role but not that this elements will motivate all the employees, every employees needs and wants are different.

The main purpose of conducting the research was to study the employees at Columbia Asia, what are their attitudes towards their jobs what are the elements that are contributing to the positive and negative attitude of employees. Chapter 1 deals with introductions, literature reviews, methodologies, etc. Chapter 2 deals with company profiles, industry profiles, missions, visions, etc.

As the result of the study obtaining the result of analysis, some suggestions to improve the attitude of employees has also been provided.