

**Rajiv Gandhi University of Health Sciences, Karnataka**  
**II Semester Bachelors in Hospital Administration Degree Examination - 13-Dec-2022**

**Time: Three Hours**

**Max. Marks: 80 Marks**

**ORGANIZATIONAL BEHAVIOR (RS)**  
**Q.P. CODE: 3233**

Your answers should be specific to the questions asked  
Draw neat, labeled diagrams wherever necessary

**LONG ESSAYS (Answer any Two)**

**2 x 10 = 20 Marks**

1. What is organization behavior? Explain briefly the contributing disciplines to OB
2. What is group? Explain briefly why people join groups. Discuss the stages of group development
3. What is organizational change? Discuss the factors influencing change and how we can overcome change

**SHORT ESSAYS (Answer any Eight)**

**8 x 5 = 40 Marks**

4. Explain the importance, scope and challenges faced by organizational behavior discipline
5. How important is perception in an organization? Discuss the process of perception
6. Discuss the various leadership styles and its importance in healthcare sector
7. Explain the motivational theories
8. Explain the concept of financial and non-financial incentives
9. Explain briefly characteristics and components of attitude
10. What are the different managerial skills required to control the behavior in an organization?
11. Explain determinants of personality
12. Explain briefly nature and process of conflicts
13. Explain the factors influencing resistance to change

**SHORT ANSWERS (Answer any ten)**

**10 x 2 = 20 Marks**

14. What do you mean by observational learning?
15. Types of change
16. Differentiate between formal and informal leadership
17. Organizational reward system
18. What is group norm?
19. Organizational behavior v/s organizational development
20. Group cohesiveness
21. What is job enrichment?
22. Functions of small groups
23. What are the challenges faced by management with respect to organization behavior?
24. Differentiate between theory X theory Y
25. How conflicts can be resolved?

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