

**Rajiv Gandhi University of Health Sciences, Karnataka**  
**IV Semester Bachelors in Hospital Administration Degree Examination - 23-**  
**Dec-2022**

**Time: Three Hours**

**Max. Marks: 80 Marks**

**HOSPITAL ADMINISTRATION**  
**HOSPITAL OPERATIONS MANAGEMENT – II**  
**NON CLINICAL SERVICES - (RS)**  
**Q.P. CODE: 3241**

Your answers should be specific to the questions asked  
Draw neat, labeled diagrams wherever necessary

**LONG ESSAYS (Answer any Two)**

**2 x 10 = 20 Marks**

1. Enumerate the planning, space requirements and designing of radiology department. Add a note on the radiation safety measures
2. Explain objectives of nursing services and describe the duties of nursing and support staff in the ward
3. Explain the planning space requirement and functional areas of blood bank. Enlist the policies and procedures in blood bank

**SHORT ESSAYS (Answer any Eight)**

**8 x 5 = 40 Marks**

4. Types of maintenance
5. Principles of Organizing
6. Nursing audit
7. Policies and procedures of HR department
8. Distribution system in hospitals
9. Sterilization in CSSD
10. Functions of Front Office
11. Modules of HIS
12. Explain the methods in preservation of stores
13. Explain the flow of Medical records in MRD

**SHORT ANSWERS (Answer any ten)**

**10 x 2 = 20 Marks**

14. List out the administrative departments in hospital
15. Equipments in physiotherapy department
16. Describe in brief transport services of a hospital
17. Hospital formulary
18. Define ambulance. Enlist different types of ambulances
19. Application of Technology in Healthcare
20. Duties of Public Relations Officer
21. Responsibilities of nursing superintendent
22. Outsourcing of security services
23. 5 S technique in housekeeping department
24. Manifold system
25. Types of diet