Rajiv Gandhi University of Health Sciences, Karnataka v Semester Bachelors in Hospital Administration Degree Examination - 18 May2023

Time: Three Hours Max. Marks: 80 Marks

HUMAN RESOURCE MANAGEMENT - (RS) Q.P. CODE: 3246

Your answers should be specific to the questions asked Draw neat, labeled diagrams wherever necessary

LONG ESSAYS (Answer any Two)

 $2 \times 10 = 20 \text{ Marks}$

- 1. What is training? Explain briefly training methods. Why training is important in a hospital?
- 2. Explain briefly selection procedure and uses of tests in selection
- 3. Explain promotion and employee welfare programmes in an organization

SHORT ESSAYS (Answer any Eight)

 $8 \times 5 = 40 \text{ Marks}$

- 4. Explain the roles and responsibilities of HR Manager
- Explain human resource planning process
- 6. Explain causes and symptoms of fatigue
- 7. Explain briefly objectives and purpose of induction
- 8. Explain the process and limitations of performance appraisal
- 9. Explain different types of transfer used in hospitals
- 10. Explain various factors contributing to monotony and boredom
- 11. Write a note on personnel records and personnel audits
- 12. Discuss briefly the concept of Human Resource Development
- 13. Explain principles and techniques of wage fixation

SHORT ANSWERS (Answer any ten)

10 x 2 = 20 Marks

- 14. Importance of HRM in hospitals
- 15 Problems involved in placement
- 16. Why training is needed in hospitals?
- 17. What is reference checking?
- 18. What is MBO?
- 19. Basis of promotion
- 20. What is the need for right sizing?
- 21. What is knowledge management?
- 22. Importance of employee safety in hospital
- 23. Industrial accidents and its types
- 24. What are different traditional methods used in performance appraisal?
- 25. What is productivity analysis?
