



DCAM302

Reg. No.

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III Semester B.B.A. Degree Examination, April - 2023

AVIATION MANAGEMENT

Basics of Passenger and Ramp Handling

(Scheme NEP 2020)

Time : 2½ Hours

Maximum Marks : 60

Instructions to Candidates:

Answers to be written in English only.

Section - AAnswer any **five** of the following questions. Each sub-question carries **two** marks. (5×2=10)

1. a) Define 'Airport'. Give an example.
- b) What is CRS? Give an example of CRS.
- c) Write the types of Indian Passports.
- d) Write the types of Baggage.
- e) Expand :
 - i. TIM.
 - ii. FIDS.
- f) Which are the other two names for RAMP?
- g) What is De-icing?

**Section - B**Answer any **four** of the following questions. Each question carries **five** marks. (4×5=20)

2. Write the basic functions of CRS.
3. Write any 10 features of DCS.
4. Write a brief note on Baggage Handling system (BHS).
5. Write a brief note on "Expectant mother policy".
6. Write the ramp safety rules.

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Section - C

Answer any two of the following questions. Each question carries twelve marks.

(2×12=24)

7. Explain in detail about the procedure for mishandled Baggage at the airport.
8. Explain the airport handling procedure of a "VIP" Pax.
9. Write a note on GSE.

Section - D

Answer any one of the following questions, carries six marks.

(1×6=6)

10. Explain loading and unloading of aircraft.
11. Write a note on GHAS in India.

