

Rajiv Gandhi University of Health Sciences, Karnataka
II Semester Bachelors in Hospital Administration Degree Examination - 23-Nov-2023

Time: Three Hours

Max. Marks: 80 Marks

ORGANIZATIONAL BEHAVIOR (RS)

Q.P. CODE: 3233

Your answers should be specific to the questions asked
Draw neat, labeled diagrams wherever necessary

LONG ESSAYS (Answer any Two)

2 x 10 = 20 Marks

1. Explain different types of organization structure with models of organogram
2. Illustrate Maslow's theory of motivation
3. Elucidate the different types of problem solving techniques

SHORT ESSAYS (Answer any Eight)

8 x 5 = 40 Marks

4. Elucidate the importance of time management
5. How to overcome resistance to change in organizations?
6. Explain the factors influencing interpersonal perceptions
7. Explain the role of non-financial incentives in organizations
8. Explain reinforcement in learning with an example
9. Explain different learning methods
10. Explain organizational reward systems
11. Elucidate the different decision making skills required for managers
12. Explain the different leadership styles
13. Give a brief sketch of two-factor theory of motivation

SHORT ANSWERS (Answer any ten)

10 x 2 = 20 Marks

14. What is attitude?
15. Define motivation
16. Explain what is meant by delegation
17. What is Organogram?
18. Biological factors influencing personality
19. Group norms
20. Interpersonal skills
21. Organizational Development
22. Informal leadership
23. job enrichment
24. Attitude and perception
25. Incentives
