

Time: Three Hours

Max. Marks: 80 Marks

HOSPITAL ADMINISTRATION HOSPITAL OPERATIONS MANAGEMENT – II NON CLINICAL SERVICES - (RS)

Q.P. CODE: 3241

Your answers should be specific to the questions asked

Draw neat, labeled diagrams wherever necessary

LONG ESSAYS (Answer any Two)

2 x 10 = 20 Marks

1. Define Hospital. Explain role and responsibility of administrative service towards growth and development of hospital
2. What is nursing audit? Explain the importance of nursing audit towards evaluations and monitoring of nursing service
3. Define Medical record. Explain function, policies and procedure needed to manage Medical record department

SHORT ESSAYS (Answer any Eight)

8 x 5 = 40 Marks

4. Centralized medical gas system
5. Marketing and public relation unit in health care industries
6. Hospital information system
7. Role of hospital administrator in managing clinical laboratory of the hospital
8. Housekeeping services in a hospital
9. Role of CSSD in controlling Nosocomial infection
10. Importance of maintenance department for health care system
11. Describe the operation management of radio therapy department
12. Role of air conditioning system in hospital
13. What is nursing administration? Explain the role of nursing administrator

SHORT ANSWERS (Answer any ten)

10 x 2 = 20 Marks

14. Nuclear medicine department
15. Who is considered as public as per public relation unit?
16. What is nursing complement?
17. What is known as indexing and filing in medical record department?
18. What is the importance of physiotherapy department?
19. What are the different types of maintenance work prevail in maintenance department of the hospital?
20. Write any four importance of Human Resource Management
21. Role of communication system in hospital
22. Types of ambulance services
23. Role of housekeeping department in controlling Nosocomial infection
24. Functions of dietary and catering services in a hospital
25. What is known as medical gas?
