

Rajiv Gandhi University of Health Sciences, Karnataka
V Semester Bachelors in Hospital Administration Degree Examination - 25-Nov-2024

Time: Three Hours

Max. Marks: 80 Marks

HUMAN RESOURCE MANAGEMENT - (RS)

Q.P. CODE: 3246

Your answers should be specific to the questions asked
Draw neat, labeled diagrams wherever necessary

LONG ESSAYS (Answer any Two)

2 x 10 = 20 Marks

1. Define work environment. What are the factors affecting work environment
2. Meaning of HRD. Write the various training methods in HRD
3. What is promotion? Explain purpose and basis for promotion

SHORT ESSAYS (Answer any Eight)

8 x 5 = 40 Marks

4. Impediments to effective training
5. Methods of performance appraisal
6. Write note on selection process
7. Employee grievance
8. Types of interview
9. Welfare programs
10. Impact of globalization on human resource management
11. Role of a human resource manager
12. Enumerate the importance and steps in Human Resource Planning
13. Describe the basic policies and objectives of compensation

SHORT ANSWERS (Answer any ten)

10 x 2 = 20 Marks

14. Types of induction
15. Off the job training
16. Fringe benefits
17. Implications of fatigue
18. Types of transfers
19. Quality of work life
20. Recruitment process
21. Industrial accidents
22. Steps in grievance handling
23. Knowledge management
24. Difference between Downsizing and right sizing of employees
25. Challenges in reference checking
