

**Rajiv Gandhi University of Health Sciences, Karnataka**  
**II Semester Bachelors in Hospital Administration Degree Examination-14-May-2025**

**Time: Three Hours**

**Max. Marks: 80**

**ORGANIZATIONAL BEHAVIOR (RS)**  
**Q.P. CODE: 3233**

Your answers should be specific to the questions asked  
Draw neat, labeled diagrams wherever necessary

**LONG ESSAYS (Answer any Two)**

**2 x 10 = 20 Marks**

1. What do you mean by leadership? Discuss the various leadership styles
2. Explain the theories of learning
3. Discuss the financial and non financial methods of motivating employees in a hospital

**SHORT ESSAYS (Answer any Eight)**

**8 x 5 = 40 Marks**

4. Define organizational behaviour and explain its importance in an organization
5. Describe the factors that cause conflict in an organization between individuals and groups
6. What is group cohesiveness? Discuss the factors affecting cohesiveness
7. What is learning? Explain the principles of learning
8. Write a note on perceptual mechanism
9. What are the components of attitudes and what are its characteristics?
10. Write the common qualities of leaders. Differentiate between formal and informal leadership
11. Explain reinforcement in behavior modification
12. Write a note on job enrichment
13. Explain social learning theory

**SHORT ANSWERS (Answer any ten)**

**10 x 2 = 20 Marks**

14. What are the needs as defined by Maslow?
15. What is functional and dysfunctional conflict?
16. Define organization change
17. List the environmental factors which influence personality
18. Name the organizational related attitudes
19. List four traits of personality
20. What are ways of measuring attitudes?
21. Name some organization development techniques
22. Motivation process
23. What is Self-Actualization need?
24. Name two techniques for time management
25. What is delegation skill?

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