# Rajiv Gandhi University of Health Sciences, Karnataka

V Semester Bachelors in Hospital Administration Degree Examination - 22-May-2025

Time: Three Hours Max. Marks: 80 Marks

## HUMAN RESOURCE MANAGEMENT - (RS-2) Q.P. CODE: 3246

Your answers should be specific to the questions asked Draw neat, labeled diagrams wherever necessary

#### LONG ESSAYS (Answer any Two)

 $2 \times 10 = 20 \text{ Marks}$ 

- 1. 'To manage a business is to manage its future and to manage future is to manage information'. In this context explain the role of Human resource manager in human resource empowerment.
- 2. How do you measure performance? What are the essentials of effective performance appraisal? Discuss the methods of performance appraisal.
- 3. Briefly explain the various methods of training.

#### SHORT ESSAYS (Answer any Eight)

 $8 \times 5 = 40 \text{ Marks}$ 

- Outline functions of HRM.
- 5. Write a note on knowledge management,
- 6. Explain personnel records and personnel audits.
- 7. Briefly discuss about the process of selection.
- 8. How do you control workplace harassment?
- 9. Discuss the various types of labour welfare practices in organizations.
- 10. Write a note on reference checking.
- 11. Discuss the external sources of recruitment.
- 12. Discuss the new trends in human resource management due to globalization of business.
- 13. What do you mean by monotony and boredom? What are the factors contributing to monotony and boredom?

### SHORT ANSWERS (Answer any ten)

 $10 \times 2 = 20 \text{ Marks}$ 

- 14. What are the objectives of induction?
- 15 Define human resource management.
- 16. What is Employee safety and morale?
- 17. What are the benefits of human resource planning?
- 18. What are the uses of tests in selection?
- 19. What is the role of training in HRD?
- 20. What are the causes of fatique?
- 21. What is promotion?
- 22. Define 360 degree performance appraisal.
- 23. What is productivity analysis?
- 24. What is quality of work life?
- 25. What do you mean by placement and training

