

Rajiv Gandhi University of Health Sciences, Karnataka
III Semester M.H.A Degree Examination – 26-May-2025

Time: Three Hours

Max. Marks: 100 Marks

HOSPITAL ADMINISTRATION
Human Resource Management & Industrial Relations
PAPER-I - (RS-5)
Q.P. CODE: 8738

Your answers should be specific to the questions asked
Draw neat, labeled diagrams wherever necessary

Answer All The Questions

10 x 10 = 100 Marks

1. Describe the organization of Human Resource management? Discuss the major approaches to strategic human resource management.
2. What is job analysis? Explain the process and the methods of collecting information of job analysis.
3. Critically discuss the various sources of recruitment?
4. What are the modern methods of performance appraisal?
5. Explain the ways of managing stress at work place.
6. What are the various methods for fixation and revision of minimum wages under the minimum wages Act 1948?
7. Discuss the benefits available to workers under the Employees State Insurance Act, 1948
8. Explain the objectives and process of Industrial relations.
9. Outline the grievance redressal procedure? Write a note on disciplinary settlement procedure.
10. What are the importance of human relations and team work in hospitals?
