

**Rajiv Gandhi University of Health Sciences, Karnataka**  
**III Semester M.H.A Degree Examination – 20-Nov-2024**

**Time: Three Hours**

**Max. Marks: 100 Marks**

**HOSPITAL ADMINISTRATION**  
**Human Resource Management & Industrial Relations**  
**PAPER-I - (RS-5)**  
**Q.P. CODE: 8738**

Your answers should be specific to the questions asked  
Draw neat, labeled diagrams wherever necessary

**Answer All The Questions**

**10 x 10 = 100 Marks**

1. Emphasize the value of staff training and the necessity for it. Outline three methods for providing staff training
2. Manpower planning is not a stand-alone activity, but rather an essential management role. Discuss
3. Describe the key steps in the recruiting process
4. The main components of management development are management education and training. Explain
5. Make a note about job design, with a focus on job enlargement and enrichment
6. Investigate the meanings, causes and consequences of "Grievances"
7. Bring the criteria and goals of the performance appraisal to light
8. What are the goals of Human Resource Planning? Is human resource planning required in the hospital industry?
9. Explain "Job analysis" and "Job description". Recognize the functions of a job description
10. Make brief note on the selection procedure

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