

**A STUDY TO ASSESS THE KNOWLEDGE REGARDING  
COMMUNICATION BARRIERS AMONG BSC NURSING STUDENTS  
AT SELECTED COLLEGES AT BANGALORE**



By,

Mr. Manu Michael

Mr. Mathew Abraham

Mr. Louis Saju

Ms. Mehza Siyad

IV Year B.Sc. Nursing [2021-2025]

Research project submitted to  
Smt. Nagarathnamma college of Nursing  
Under the guidance of  
Mr. Sunny Jerome  
Lecturer

Department of Mental Health Nursing of  
Smt. Nagarathnamma college of Nursing Acharya Institute,  
Dr. Sarvepalli Radhakrishnan Road Soldevanahalli, Bengaluru 560107

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Dissertation submitted to the RAJIV GANDHI UNIVERSITY  
OF HEALTH SCIENCES, BENGALURU, KARNATAKA

In partial fulfillment of the requirement for the degree of  
BACHELOR OF SCIENCE IN NURSING

Under the guidance of

Mr. Sunny Jerome

Lecturer

Department of Mental Health Nursing

Smt. Nagarathnamma college of Nursing Bengaluru - 560107

2021-2025

## **DECLARATION BY THE CANDIDATE**

I hereby declare that this project entitled “A study to assess the effectiveness of the knowledge regarding communication barriers in educational setup among BSc Nursing students” is a Bonafide and genuine research work carried out by Mr. Manu Michael, Mr. Mathew Abraham, Mr. Louis Saju, Ms. Mehza Siyad,

Under the guidance of Mr. Sunny Jerome, Lecturer, Mental Health Nursing, Smt. Nagarathamma college of Nursing, 60/80, Acharya Institute, Dr. Sarvepalli Radhakrishnan Road, Soladevanahalli, Bangalore -560107.

Date:

Place: Bengaluru

Signature of the students:

Mr. Manu Michael

Mr. Mathew Abraham

Mr. Louis Saju

Ms. Mehza Siyad

## **CERTIFICATE BY THE GUIDE**

I hereby declare that this project entitled “A study to assess the effectiveness of the knowledge regarding communication barriers in educational setup among BSc Nursing students” is a Bonafide and genuine research work carried out by Mr. Manu Michael, Mr. Mathew Abraham, Mr. Louis Saju, Ms. Mehza Siyad, in partial fulfillment of the requirement for the basic BSc. Nursing.

Date:

Place: Bangalore

Signature of the guide

Mr.Sunny Jerome

Department of Mental Health Nursing

Smt. Nagarathnamma College of Nursing

## **ENDORSEMENT BY THE PRINCIPAL**

This is to certify that the research project entitled” A study to assess the effectiveness of the knowledge regarding communication barriers in educational setup among BSc Nursing students”, is a Bonafide and genuine research work carried out by Mr. Manu Michael, Mr. Mathew Abraham, Mr, Louis Saju, Ms Mehza Siyad, as a partial fulfillment of the requirement for the degree Bachelor of Science in Nursing under the guidance of Mr. Sunny Jerome, Lecturer, Department of Mental Health Nursing, Smt. Nagarathamma College of Nursing.

Date:

Place: Bangalore

Signature of Principal

Dr. Devi Nanjappan

Principal

Smt. Nagarathamma College of Nursing

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"Glory to the GOD almighty"

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Date:

Place: Bengaluru

## **ABSTRACT**

Communication is one the key skill in nursing profession. Learning communication barriers in nursing is important due to the importance of quality communication in safe, patient-focused care. This cross-sectional study was conducted on 50 first year BSc nursing students at Smt. Nagarathanamma College of Nursing, Bangalore. This study was intended to assess the knowledge of first year BSc nursing students regarding communication barriers in nursing. A non-probability convenience sampling technique were used to select the sample and a structured questionnaire consists of two sections were used to assess the knowledge and distribution of socio-demographic variables. The study result revealed that **48%** of the population having a poor knowledge level regarding communication barriers, with only **32%** in the good-knowledge and **20%** in the average category. The study shows that there is an urgent need to improve communication-barrier education in the nursing curriculum. By filling in these gaps in nursing programs can better prepare students to work well with patients and other professionals, which will ultimately improve the quality and safety of healthcare.

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